



Klickitat County Emergency Management 9-1-1/Dispatch

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Media Release

For Immediate Release:

Thursday, March 26th, 2020, 9:30PM

Stay Home - Stay Healthy Delivery Service by First Responders

KLICKITAT COUNTY – The Emergency Operations Center (EOC), in partnership with Washington Gorge Action Programs (WAGAP), and in response to Governor Jay Inslee’s proclamation ([20-25](#)) to Stay Home - Stay Healthy, Klickitat County EOC and multiple volunteer groups will begin delivering necessary supplies such as groceries to community members starting Friday, March 27th, 2020.

This service is intended for members of our community in quarantine (may have been exposed to COVID-19), isolation (have tested positive for COVID-19), High Risk and Vulnerable Populations. Vulnerable Populations, as defined by the CDC and Washington State Department of Public Health, including anyone who has difficulty communicating, difficulty accessing medical care, anyone who may need help maintaining independence, anyone who requires constant supervision, anyone who may need help accessing transportation, those who have serious underlying medical conditions or are at HIGH RISK for complications from COVID-19, such as, but not limited to, diabetes, heart disease, lung disease, or a weakened immune system.

To access this service, community members, as described above, should contact the WAGAP Call Center (509) 493-2662 or Toll-Free (800) 755-1192 for guidance. The Call Center will work with the customer to determine which store to call from the list of participating stores below. The customer will then order groceries via that store’s specific systems and requirements. Following order placement with the assigned store, the customer will contact the Call Center, again, to notify them of order pick-up details for First Responder pick-up and delivery of groceries.

Participating Stores:

Goldendale Market Fresh 622 E Broadway St Goldendale, WA 98620 (509) 773-3072	Holcomb's Sentry 320 S Columbus Ave Goldendale, WA 98620 <u>(509) 773-4958</u>
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We want to thank our community partners who have agreed to make this service possible. As other stores notify us of their ability to support this function, we will update our list with WAGAP, and be able to advise the community of their options. Stores can be added to this list by emailing KlickitatEOCLiaison@gmail.com.

When ordering groceries, customer should make note of any ticket or receipt number to give to WAGAP, along with Name, Phone Number, Pick Up site (Participating Store), Delivery Address, Specific Notes regarding gates or dogs, special needs such as the inability of the customer to move groceries into their own home. These special circumstances will require special handling.

Delivery personnel are First Responders from various local Fire Departments, Sheriff's Posse and Search and Rescue (SAR). Delivery teams will consist of two or more personnel, wearing agency identifying clothing, such as vests, and will maintain physical distancing rules of six feet or more from other persons. They will leave groceries at the doorstep to help prevent the possible spread of COVID-19.

The WAGAP Call Center's hours of operation will be Monday through Friday, 9:00am to 1:00pm. Delivery hours will be between 9:00am and 5:00pm at the completion of order processing by the store.

Stay Home - Stay Healthy!!

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